



TEAM LEADER/SUPERVISOR LEVEL 3 (ST0384/AP02)

Tooling and Resources

Assessment Centres must have a suitably controlled environment to conduct the structured competency-based interview and the professional discussion. i.e., a quiet room equipped with audio-visual technology, free from distraction and influence.

Apprentices require suitable access to IT systems, to access their eLogbook in order to upload evidence for their End Point Assessment portfolio and their completed CPD Log to support their professional discussion.

Assessment Centres must also have a suitably controlled and invigilated environment to conduct the multiple choice knowledge test. The test is taken online so apprentices require access to IT facilities such as PCs or laptops, with suitable controls applied to ensure apprentices cannot access helpful materials via the PC or laptop or any other electronic devices during the test.